



April 1, 2019

Missouri Coalition of Behavioral Health

221 Metro Dr., Jefferson City MO

1-800-201-3962 Access Code: 488303

I. Welcome and introductions

Jennifer Carter Dochler, MO Coalition against Domestic and Sexual Violence, Chair

Ivy Doxley, Missouri Department of Social Services Children's Division, Secretary

Amanda Stadler, proxy for Michelle Garand, phone, Springfield/Greene, Christian, Webster COC

Edwin Cooper, Missouri Department of Mental Health

Liz Hagar-Mace, Missouri Department of Mental Health

Dottie Kastigar, St. Charles, Lincoln, Warren Counties COC

Steve Whitson, proxy for Sarah Parsons, Missouri Housing Development Commission

Chiquita Small – Department of Health and Human Services

Randy Sharp, St. Joseph/Andrew, Buchanan, DeKalb Counties COC

Jessica Hoey, Missouri CAN (Community Action Network)

Carolyn Stemmons, Head start

LaTeacha Tigue, Philanthropist

Jack Lipton, St. Joachim and Ann Care Services

Jayna Gray, Proxy for Sandy Wilson, ICA

Robin Smith, proxy for Tammy Walker, Joplin COC

Katie Burnham Wilkins, Veteran's Administration

Natalie Allen, Missouri Department of Social Services Children's Division

Amy Bickford, City of Saint Louis

Melissa Wilding, State of Missouri Veteran's Commission

Tammy Laws, St. Louis COC

Heather Hoffman, Kansas City COC

Michael Kehoe, Johego, Michael@johego.org

II. JOHEGO- Connecting people to services they need -

Founder & CEO Michael Kehoe

STL based 501 C non-profit: www.johego.org

Michael@johego.org

Power Point is located at:

https://docs.wixstatic.com/ugd/3c47d9_8dd7c6120dd1475e81949f92d1a55b65.pdf

JOHEGO uses data scraping technology from vetted government databases. May eventually do predictive analyst based on services people seek vs supply.

JOHEGO is in 24 counties, hopes to expand statewide.

Why JOHEGO?

- This idea developed because it is difficult to find resources in communities. Service referrals today = delayed and missed connections and reduced satisfaction and trust. It takes approximately 42 minutes on average to connect 1 person with 1 resource. Frustration with the process
- Variety of agencies have tried to connect people with services and resources, the struggle is keeping the info up to date.
- It can cost up to \$140 to collect and verify one service. Salaried oversight staff is required to keep info updated or they are relying on agencies to self-report.
- JOHEGO is different because it's 95% more efficient, uses data scraping and "human in the loop" data processing. Cost less than \$6.
- JOHEGO released a free app on IOS/ Android in 2017.
- 211 database is not open to public, JOHEGO is accessible to the public and public feedback helps make sure the info is accurate

How does one use Johego software?

- Early 2017 initial pilot in 6 NE counties and worked with MO Foundation for Health to expand. See the map on the PowerPoint. Hope to be statewide resourced in 2019.
- Download the app from your app store or App.johego.org allows you to access through the web.
- Must complete an initial registration
- Can search for key words such as transportation or food. Will create a list of providers for you that can be printed or saved.
- You can filter the list by several variables.

- You can share info about providers, if they are closed, no longer in business etc.... with JOHEGO easily.
- You can use google apps or link to UBER and LYFT in the app for transportation to the service.

Can scan and email resources to JOHEGO to give them info that's not readily available through web scraping. You can send Michael @johego.org a list of your resources.

App is only as good as people's interaction, please notify of services you offer as not all can be found in web scraping.

JOHEGO is happy to provide training on how to use the software and they want feedback on the service.

They are looking for human service stories.

Johego currently can afford to update only annually. Looking for funding to allow more often. MO Foundation for Health is the biggest funder right now. See Map in the Power Point for availability.

III. Melissa Wilding - State MO Veterans commission - task force on housing/homelessness

MO Veteran's Commission has 3 core programs:

7 Skilled nursing facilities-

5 veteran cemeteries

44 accreditation vet services officers who help veterans sign up for benefits and other services.

- They were asked to form a "Veteran's Administration Task Force" in late 2018. 50 individuals from across the state who work with or for veterans are a part of the task force.
- 8 core areas identified and being worked on by 8 different workgroups. E.g. of 8 groups: improve access to mental health, education, employment, job skills, transition to civilian life, decrease vet homelessness etc...
- Small work group for homelessness/housing workgroup members include: VA, St. Patrick's center, MHDC, COC's etc...
- Reviewed other state's action plans to eliminate veteran homelessness. Minnesota created a MN council to end homelessness. MO will propose a council to end veteran homelessness in Missouri.
- **Melissa is asking for volunteers to serve on the council.**
- Many agencies are working to end veteran homelessness, but often working in silos. This new council can coordinate efforts. Suggestion made that this council would report info to GCECH regularly.

IV. Subcommittee updates - 3 have been regularly meeting.

A. MC2 - met twice this year- Liza Hagar- Mace.

Recently STL Areas Regional Commission on homelessness (SLARCH) group wants to reactivate **SOCIALSERVE.COM** , a housing locator service for low income individuals. SOCIALSERVE.COM Was in MO for several years, had small grants to fund it, then funding dried up so it was deactivated. Recently the commission has been able to reactivate for 1 year in STL County and City, St. Charles, Lincoln, Warren, and northern region 1 COC balance of state which is: Jefferson, Franklin, Washington, Crawford, St. Genevieve and St. Francis counties.

- Social Serve.com is a web based housing locator services.
- It has a landlord list.
- Encourages landlords to abide by fair housing rules and that homes are rentable and meeting quality standards because if not, they are taken off the list.
- Can reduce number of applications fees renters must pay, because rental requirements are easy to find.
- Cost is \$111,000 for one year for this service for whole state, includes marketing and tech support.

Question: Could agencies pay \$20,000 each to keep afloat. DSS, DMH, etc....

Next Step: Ivy Doxley and Liz Hagar-Mace will follow up to schedule a meeting with MO state agencies

B. Steve Whitson MHDC- Statewide Data committee- ESG funding rapid re-housing written standards and funded homelessness prevention written standards (see GCEH website). Street Outreach Standards are being drafted by the new work group which met for the first time on April 8, 2019.

This group is working on implementing the Federal standards for performance data. Once measures implemented in HMIS, TA will be provided. Work is to standardize data collection for performance data. MO must improve data, also report to Governor every year so this will provide better reports. Agencies have typically provided financial data; now will be adding quality data such as how long it took to house someone. Next meeting is on April 16th.

C. Warming cooling subcommittee- Dottie Kastigar - met March 4th. Subcommittee is outlining the process of starting warming or cooling shelter s in a community. Collections of sample materials needed, for example, publicity materials, finding volunteers so that shelter startups don't have to reinvent the wheel and can see other templates, examples. **Please send sample materials to Dottie Kastigar.**

V. Old Business-

- Edits suggested for the February minutes — Data committee meets on 3rd Tuesday not the third Thursday. Correct Amy Bickford's name. February Minutes were approved.
- Discharge policy – **Has your agency accepted and approved this policy?** STL COC, Springfield COC and St. Joseph COC, all approved the updated discharge policy. This will be public info on the GCEH website, which helps with historical info and keeping track of the versions and who has signed it. Final version is on the GCEH website. MO Hospital Association (MHA) wants to

meet with GCEH to discuss this policy. **Let Jennifer know if you would like to attend the meeting with MHA.** Who should be in on the meeting? **Next step: Jennifer will follow up to schedule the meeting with MHA.**

GCECH website: Do we want to continue an events page, homeless connect events? Nothing is currently listed on the site for 2019 or 2020. **Email Jennifer Carter Dochler Jennc@mocadsv.org or Dirk Cable Dirk.Cable@dmh.mo.gov if you want to add events or have any suggestions for the GCECH site .** GCEH and MC2 meetings can inform this page.

VI. New Business- Legislation tracking.

HB 899 proposes to reduce the number days tenant has to file a motion related to their eviction. Would reduce from 10 to 5 days

HB 833 - Foster care “noncompliance with a case plan cannot be the sole basis for suspending parent child visitation, court must find why suspending visits in child’s best interest and why supervised visits not safe or possible option to allow visits”

SB60 and HB 243: Bills that would allow lease termination and other housing rights to victims of domestic violence, sexual assault and stalking

VII. Member announcement and updates-

- Youth Homeless Demonstration Grant NOFA is available, and COC’s can partner with Children’s Division to apply for FUP vouchers for older youth in care. Springfield COC Will apply for Youth Demonstration grant again. **Next Step: Connect with Natalie Allen, Children’s Division to work on MOU and data.**
- Census 2020 is coming. MO Foundation for Health 2020 Census Webinar on Wednesday 4/3. Link is in the GCECH agenda for this month.
- MHDC - 2019 grant periods are getting started, 2018 are closing.
- Carolyn Stemmons - Head Start programs are being encouraged to continue to support families experiencing homelessness in accessing Head Start services.
- LaTeacha Tigue is opening a retail store for homeless children = free clothing. Contact LaTeacha for more info. Teacha Talks show can be a venue to share info on GCECH and other homeless projects
- Katie – Burnam-Wilkins, VA dropped a NOFA for funds to help GPD programs and fund case management to help people stay housed through that program.
- Dottie Kastigar - St. Charles COC housed over 380 people in permanent housing last year.
- Randy Sharp- St. Joseph MO voted in a new housing inspection standard for rental properties, but will let them self-inspect. Received designation of ending veteran’s homelessness, this means there is immediate access to housing and services for veterans.
- Liz-Hagar Mace- DMH- **please send updates on Coordinated Entry to DMH.**
- DMH will hold regional conferences regarding Housing First. Target audience is case managers. Will be a day and a half agenda.

- Amanda Stadler- Springfield COC- crisis cold weather shelters opened last night.

Future meetings:

June 3: Coordinated Entry and State Agencies and Action plan timeline review

- August 5: TBD (potential Census 2020 and/or VA)
- October 7: Annual Report Review
- December 2: New Executive Committee and 2020 location/dates vote